

May 25, 2021

## Dear Client Partners.

Thirty years ago this month, ProVest was founded. While I thought our vision to manage legal service of process nationwide was a good one – and would be successful – here we are, three decades later! The trust you have given ProVest and to me, over these many years, is humbling. I would be remiss not to thank you for your business and to the many who have become friends along the way.

While our business and yours have evolved, the importance of relationships, along with knowledge and experience, are always in style. Sometimes an old-fashioned phone call is the best path to problem solving, and we appreciate that you continue to call ProVest to help with your challenges.

To recognize our 30<sup>th</sup> anniversary, we distributed a press release and a timeline to chronicle our history, which I'm sharing. Please know how much I value your business. Many of you have been with ProVest since our founding, inviting us to expand our markets to serve you and your clients.

On behalf of CEO Jim Ward and our entire leadership team, thank you. Please don't hesitate to reach out if there is anything we can do to help grow your business and to clear old inventory.

With gratitude and in friendship,

Scott Strady Founder